

Zachary B Taylor

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Education

High School Graduated:

Greater Portland Christian School Class of 2005
1338 Broadway, South Portland, ME 04106

Completed, Awaiting Diploma:

Associates in Information Computer Systems Technology
Community College of the Air Force - Maxwell AFB, AL

Currently Pursuing:

Bachelors in Information Technology
University of Southern Maine – Portland ME
62 Credits Completed

Work Experience

Military Experience

Network and Systems Administrator

506th Expeditionary Communications Squadron, Kirkuk Air Base Iraq
MSgt John Dubuc | Sept 2007 – Jan 2008 75+ Hr/Wk

Worked with a team of 4 others to provide administration to a network that served over 5000 users. Duties included daily checks on network performance, management of over 50 different servers, including Exchange Mail Server, Active Directory, and Blue Coat proxy. Monitored network traffic and usage, and enforcement of network security policies. Redesigned and maintained shop website, creating a useful central site to remote into servers. Also responded to an average of 10 to 15 trouble tickets and phone calls daily, dealing with network, or user related problems.

Network Administration and Information Assurance

265th Combat Communications Squadron, Maine Air National Guard
MSgt Scott Soulard 207-756-7926 | Oct 2004 – Present

Actively contributes to the process of planning, building, and implementing a deployed network, and keeping it maintained through Field Change Orders, Patches, and preventative maintenance. Comfortably builds servers, and configures services in accordance to technical orders, to include Windows Server, Domain Controller, Network Management, Sidewinder firewall, Blue Coat proxy, Network Backup, Exchange mail, and other servers. Experience with hardware and software troubleshooting and changes on deployable servers and equipment. Able to create and maintain Active Directory accounts, and configure user computers running Windows XP, for use on deployed network.

Professional Experience

Field Service IT Technician

CBE Technologies, 50 Foden Road, South Portland Maine

Mr. Andy Servotas 207-749-9025 | March 2007 – Sept 2007 40+ Hr/Wk

Covered Southern Maine to provide technical support to a wide variety of customers, including small and large businesses, schools, and State Government offices. Examples of support provided include, business class and personal printer repair, PC and Mac computer hardware repairs, upgrades, software updates, management of Windows server environments, and Cisco networking systems troubleshooting. Provided customers with quick, friendly, and reliable service, while maintaining full documentation of all services rendered, and management of company assets, in a fast paced environment.

May contact all current and past supervisors for references.

Other Qualifications

Professional Military Airmen Leadership Course – McGee Tyson ANGB Tennessee

Computer Systems Operations Apprentice Course – Keesler AFB Mississippi

Computer Systems Operations Journeyman Correspondence Course

Active Department of Defense Top Secret Security Clearance